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Michael Silver Implements New Client Portal

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We are pleased to announce our recent implementation of Client Axxess, a new client collaboration solution for exchanging tax returns, financial statements, or other files. If you have ever used an online file storage application like Google Drive™ or Microsoft® One Drive®, much of the functionality in Client Axxess will be familiar to you. We think you will find our new portal easy to use on all your devices.

With an increasing number of our clients using online tools and mobile devices for speed and convenience, we have adopted Client Axxess to provide the swift service that you expect, with the following benefits:

- A fresh, easy-to-use interface with no plug-ins required
- 24/7 access to your tax returns and financial statements on your favorite devices, including desktop and notebook **PCs** or **Macs**, **tablets**, and **smartphones**
- A simple drag-and-drop interface for uploading files from a desktop computer
- The ability to take photos with your smartphone or tablet, and then upload the images to your portal
- Secure, end-to-end encryption of all files transmitted and stored in your portal

With Client Axxess, whether you want to locate last year's tax return or need to urgently send us a file on your tax due date, you can do so on any device, at any time, from anywhere you have an active Internet connection. You can log in to Client Axxess immediately after receiving your login credentials to retrieve your stored files from any desktop or mobile device.

Getting Started

For your convenience, we've included a few resources to help you get started with your new portal:

- You can view a short Getting Started video to familiarize yourself with the basics of using Client Axxess on our website.
- After logging in to Client Axxess, there is a Help system which can walk you through common scenarios such as sending (uploading) or receiving (downloading) files and setting up users. Click on your name in the upper-right corner and select **Help** from the menu.

We look forward to continuing to provide you with the highest level of client service. We hope you will find this new online collaboration space to be convenient and easy to use. We're adding new features regularly to enhance your user experience. If you have any question, please contact us at 847-982-0333.